

Treasurer-Tax Collector-Revenue Services Newsletter

At A Glance ~ December 2017

Treasurer

Sandie Arnott, Treasurer-Tax Collector

•It's hard to believe it's already Christmas – this year truly flew by. Thanks to everyone who took the time to complete the Employee Engagement Survey. We surpassed our participation from last year by .3%. Although not significant, it's still an increase and I do appreciate those who took the time to complete it. I will be sure to share the results as soon as I receive them.

•A new and improved personalized tent for our mobile mailbox was introduced this past Monday, 12/4. The mailbox and our attendant, Ringo Lam (husband of Renee) will be available to assist our taxpayers through Monday, 12/11, by alleviating a need for them to seek parking to drop off their payment. 95 taxpayers used this service on the first day; 95 less frustrated individuals and 95 less parking spaces tied up for this purpose. Definitely a win-win situation. Thanks to Ringo for braving the cold to offer assistance.

•If you haven't already RSVP'd to attend our Wellness Event on 12/13, please contact Tiffany ASAP to do so. Last year, many of you were generous in bringing tuna to benefit the North Peninsula Food Pantry; thanks again. This year, a special raffle will be held for those of you who donate a box of unsweetened dry cereal such as Wheaties, Plain Cheerios or Corn Flakes to help those in need.

Thanks for all you've done this past year to provide excellent customer service to our taxpayers and collecting monies due to the County. I appreciate it very, very much.
Happy Holidays and all the best to you and your families in 2018!



On October 31, Sandie was presented with a resolution honoring her for the California Association of County Treasurers and Tax Collectors. Sandie is currently serving as President of CACTTC. Also, Tiffany was recognized as a Wellness Leader recipient.

Left: Sandie with Supervisor Horsley.

Below: Tiffany, Ed Lamb (Glenn County Treasurer-Tax Collector), Mary Lou Andrade (San Benito County Treasurer-Tax Collector), Mary Zeeb (Monterey County Treasurer-Tax Collector), Greg Arnott, Jennifer Arnott, and Robin Elliott.



Human Resources & Wellness

Tiffany Htwe, Management Analyst

•Payroll: Please continue to turn in your timecard promptly and accurately. You are responsible for correctly reporting your total hours worked. If you submitted your timecard with an error, it will be corrected on the next payday of the following pay period.

•HR: Timothy San Juan accepted the Investment Services Specialist position and started on Monday, November 13. Tim previously worked at Wells Fargo as a Personal Banker. Tim is a very enthusiastic learner and always looking for something new to learn. Welcome, Tim!

•Wellness: The Annual Department Wellness Meeting will be held on Wednesday, December 13 from 12:00 p.m. to 2:00 p.m. in Room 101 located at 455 County Center and lunch will be provided. The Wellness Committee is working hard to put this event together, so please join us and participate!

Disaster Relief Drive

Special Thanks to Carmen, Melodie, Gina, Janice, Sandie and Angey who donated to the disaster relief drive in November.

The items were given to first responders who were helping with the relief efforts of the North Bay wildfires.



Revenue Services

Laura Williams, Revenue Services Division Manager

•Melodie will be out of the office until the third week of February.

•Kelley will be returning on December 6.

I'm pleased to announce that Fornicha Jones-Harris will be joining our division as Revenue Collector II starting December 18. Fornicha will be working court collections and will report to Irma. Please give Fornicha a warm welcome as a new member of our team.

•I want to thank everyone in the division on the great job that they have been doing during the first half of this fiscal year. There have been many obstacles that we have had to overcome recently, staffing shortages and account referral delays, but everyone has rallied together to get their jobs done. The hospital collectors have collected just shy of \$40,000 more than they had in October and the court collectors have collected \$109,000 more than they had in October. Great job!

Tax Collector

Robin Elliott, Assistant Tax Collector

•The last day to pay the first installment of Secured taxes is December 11, as December 10 falls on a Sunday this year.

•Grant Street Group will be on site the week of December 18.

Investments

Charles Tovstein, Chief Investment Officer & Joe Demeo, Financial Services Manager II

•The estimated gross earnings for the month ending November 30 are 1.30%